



Code of ethics

SOCIAL Responsibility | Code of ethics at Fernández Aedo S.L.

The Code of Ethics at Transportes en Cisterna Fernández y Aedo is directed at establishing the company's ethics management policy and its relationship with the company's stakeholders.

Our primary objective is to create value, by offering an excellent service and the maximum quality in order to meet and exceed the needs and expectations of our stakeholders, defined as: internal and external customers, suppliers, public administrations, competitors and community.

Therefore, based on honesty, respect and transparency, we undertake to comply with the applicable legislation and regulations and any other requirements that the organisation may enter into with regard to Quality, the Environment, Occupational Health and Safety, and Ethics Management.

✓ *Our policy is underpinned by the following principles:*

- Have staying power, generating economic and social benefits, based on ethics and respect for our environment, generating economic value for our society.
- Achieve excellence in customer service and in the quality of the services rendered.
- Optimise the means available and the consumption of raw materials and natural resources, and also to reduce the generation of waste and to prevent pollution.
- Promote the occupational health and safety of the company's employees and those who work on its behalf.
- Promote the personal and professional development of the company's own team of staff and its self-employed collaborators.

✓ *Our mission:*

- Transportes en Cisterna Fernández Aedo, S.L. is a company dedicated to the transport of Liquid Chemicals in Tankers (acids in particular), in the geographical area determined by our customers.

✔ *Our vision:*

- Our aim is to become a leading company in the market, recognised for our unbeatable service, based on experience in the sector, the professionalism of our team and the management systems used.

✔ *Our values:*

- Immediate and exquisite attention to meeting the needs and expectations of our customers. Our goal is to achieve "zero errors".
- Lifelong training of our team of employees, in order to offer the greatest added value possible in our services.
- Professional ethics, promising only what we know we can deliver.
- Personal ethics, charging a price for our services that is in line with the effort made and paying our employees, suppliers and collaborators fairly and promptly.