



## **POLICY**

Transportes en Cisternas Fernández y Aedo, S.L., gives priority to delivering a service of quality in order to fully meet the needs and requirements of its customers, a fundamental pillar of its business activity, safeguarding the environment and also the health and physical integrity of the company's employees and the safety of operations.

In line with the foregoing, the company defines its policy based on the following commitments:

## **LEADERSHIP AND MANAGEMENT**

The Management adopts and drives the commitments acquired, acting with exemplarity and transparency, assigning the human and material resources necessary to achieve the company's objectives and to comply with the requirements demanded.

## **OBJECTIVES**

We will set objectives based on this policy and on the analysis of risks and opportunities, monitoring our progress, periodically reviewing and assessing the results.

## **COMPLIANCE WITH CURRENT LEGISLATION AND REGULATIONS**

We will respect and comply with the legislation and regulations that affect the performance of our business activity, as well as any other requirement that the company may enter into.

## **PROTECTION OF PEOPLE, THE ENVIRONMENT AND PROPERTY**

We will protect the health and physical integrity of our employees through health monitoring and occupational risk prevention systems.

Based on thorough planning, we will try to progressively minimise the negative environmental impacts associated with the road tanker transport of acids, alkalis and their by-products, paying particular attention to the prevention of emergency situations and to the reduction of the emissions generated.

We will protect the integrity of the high-value dangerous products that we handle, as well any company or third-part information that we may use, either printed or in a digital format.

## **CONTINUOUS IMPROVEMENT**

As part of our commitment to Continuous Improvement, we will make a systematic assessment of the Integrated Management System, analysing any nonconformities resulting from our service and establishing corrective action in order to prevent recurrence and we will take the appropriate preventive measures.

## **SUPPLIERS**

We will work with suppliers that comply with the environmental and Occupational Health and Safety regulations and that try to direct their activity towards the safeguarding of the Environmental and the Health and Physical Integrity of their employees.

## **TRAINING, FEEDBACK AND INVOLVEMENT OF PERSONNEL**

We will establish ongoing training plans for our personnel, directed at increasing and developing their competencies, based on the BBS guides (Behaviour Based Safety).

Given that the active participation of our personnel is a key factor in contributing to the successful compliance with this policy, we will ensure that it is understood and accepted by all employees working at our company.

We will periodically review this Policy in order to keep it in line with any new requirements and



the circumstances at any given time.



## CODE OF CONDUCT

This policy is complemented with the Code of Conduct of Transportes en Cisternas Fernández y Aedo, S.L., which sets out the company's ethical principles and which establishes the guidelines for our conduct in order to ensure correct behaviour in our performance and in our daily activities. It is applicable to all company personnel irrespective of their job or position.

The Management is making this Policy available to all company personnel and to all parties concerned, so that they become aware of it and act accordingly, and the Management will respond to any query, suggestion or request for clarification that may be made in this regard.

In Leioa, on 9 May 2022

Julene Fernández Aedo

Manager