



Privacy policy

The purpose of this Privacy Policy is to inform you about how your personal data are processed when you browse our website or use its services. This allows you to freely decide whether you wish to provide your data for the purposes set out herein.

1. Who is the data controller for the personal data that I am asked to provide?

Please note that the data controller for the personal data requested is the following company: Fernández y Aedo, S.L. Address: Calle Aldapa, 5 (entrada por Sakonetas) – 48940 LEIOA (Bizkaia) – Spain (hereinafter Transportes Fernández Aedo).

If you wish to contact us, you can do so as follows:

- By sending an email to: transportes@fernandeaedo.com
- By dialling the following telephone number: (+34) 944 645 399

2. What is the purpose of processing my personal data?

Your personal data will be processed for the following purposes:

To handle your request.

Should you order any of our products or engage any of our services, then we will use your personal data for management and billing purposes.

Should you submit your CV then we understand that you would like us to keep it on record indefinitely so that you can take part in any selection processes made, notwithstanding your right to request the cancellation of your data at any time.

We will keep your contact details in order to send you information from time to time about our own or third-party products and services that we believe may be of interest to you.

To find out about your tastes and preferences in order to improve the quality of our products and services.

To record the IP address you use to browse our website and your consumption habits in order to manage our marketing campaigns.

We use cookies to enhance and customise the service offered, as well as to facilitate browsing.

3. Marketing communications:

The provision of your personal data in any of our registration forms implies that you have given your express consent for us to send you our own or third-party information that we believe may be of interest to you. The sending of this information is a substantial part of our business and, therefore, it is associated with the ordering of any of our products or services.

However, we would like to remind you that you have the right to object to us sending these communications at any time and free of charge, by sending an email to the address indicated in point one of this document.

4. For how long do you keep my personal data?

Your personal data will be retained for the time strictly necessary to provide the service engaged or product ordered. Once the service and/or product warranty has ended, we will keep your data for a five-year period, which is the standard period for the prescription of civil or commercial liability. Nevertheless, you should be aware that these retention periods may be extended as a result of amendments to laws or the determination of criminal liability.

Once the liabilities resulting from the contract have expired, then we will proceed to destroy all your personal data.

We would like to keep your contact details on record indefinitely in order to send you information from time to time about our own and/or third-party products and services that we believe may be of interest to you. If you do not wish to receive marketing information from us or third parties, you may object to this by sending an email to the following address: transportes@fernandezaedo.com

5. What data do I need to provide?

All the personal data requested and marked with an asterisk are essential in order to purchase our products and/or engage our services. If any of these details are not provided, then we will be unable to handle your request.

6. Will my personal data be released to third parties?

No, your personal data are not assigned to third parties, unless this is essential in order to provide the service requested.

7. Your rights:

- You have the right to access your personal data.
- You have the right to request its rectification or erasure.
- You may withdraw your consent.
- You may request the restriction of processing.
- You have the right to object to the processing of your personal data.
- You have the right to the portability of your data.

In order to exercise any of these rights, you must send a request to the data controller's address indicated in point one of this privacy policy. Should you wish to get more information on your rights or how to exercise them, then you should contact the Spanish Data Protection Agency: [Agencia Española de Protección de Datos](#)

8. Cookies:

Please note that, for the sole purpose of enhancing and customising the service offered and making browsing easier, cookies are solely associated with an anonymous user and computer, not permitting access to personal data. Cookies are small text files that the browser stores on the hard drive on your computer. Whenever you browse our website, our server can recognise the cookies and provide us with information on the language selected during your last visit. Although most browsers automatically accept the use of cookies, you can also change your browser setting to get on-screen alerts regard the reception of cookies and to prevent their installation on your hard drive.

9. Data quality:

The user warrants that the personal data provided to Transportes Fernández Aedo are true and undertakes to notify any changes to the same. The User is solely responsible for any loss or damage, whether direct or indirect, that may be caused to Transportes Fernández Aedo or to any third party as a result of completing the forms with information that is either false, inaccurate, incomplete, or out-of-date. The User must not include the personal data of third parties without their prior informed consent, as established in this privacy policy. The User shall be solely responsible for entering such data.

10. Confidentiality:

Given that your personal data are classified as confidential information, any processing of your data shall guarantee the maximum confidentiality regarding third parties and applying the necessary security measures to ensure this.

11. Security measures:

Transportes Fernández Aedo has taken the measures necessary to prevent the alteration, loss, unauthorised processing of or access to the personal data, being aware at all times of the state of the art, the nature of the data stored and the risks to which the data are exposed, whether due to human actions or to the physical or natural environment. However, the User must be aware that security measures on the Internet are not infallible.

12. Specific terms and conditions:

Certain services provided by Transportes Fernández Aedo may be subject to specific terms and conditions with regard to personal data protection, which shall be applicable in each particular case. Any matters not governed by specific terms and conditions shall be subject to the general terms and conditions set out herein.

13. Minors:

Minors under 18 years are reminded that they require the permission of their parents or guardians in order to provide personal data on the Transportes Fernández Aedo website.